

# XM STUDIOS @ STGCC 2016

## USEFUL TIPS & SURVIVAL GUIDELINES TO ACQUIRE XM PRODUCTS

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We are very glad to have you with us today at the STGCC 2016! If you are reading this, you are likely in the queue to purchase some of our very limited collectibles. In order to streamline the purchasing experience, please ensure you have the following ready;

1. **ONLY REGISTERED MEMBERS** will be able to order via our touch screen counters.
  - a. If you do not have an account, sign up now at [www.xm-studios.com/membership-registration.aspx](http://www.xm-studios.com/membership-registration.aspx) via your mobile device. It only takes a couple of minutes!
  - b. If you already have a member account, login to [www.xm-studios.com/members/index.asp](http://www.xm-studios.com/members/index.asp) to update your particulars make sure you remember your password.

Not getting ready the above **will cause delays** to you making purchases which means the higher the chance your target collectibles may be sold out by the time it gets to your turn.

2. There will be 2 queues; 1 for Prestige Members and 1 for Standard Members. If you queue up at the Prestige Member queue but you are not a Prestige Member, you may be sent to the back of the Standard queue so please only queue at the Prestige Member queue if you are truly a Prestige member. If you are not sure, login now and check our systems.
3. To quickly secure your orders, **plan ahead how much you are intending to spend and by which mode**. A XM guide will be at the queue to direct you to your intended payment counter. If you are going to pay by multiple payment modes (e.g. Nets and Cash top up) please indicate that to the XM guide and you will be directed to the best counter.
4. Lucky Draw Items are available for purchase at retail price (no discounts) via lucky draw chances. Every 3 items purchase = 1 draw chance to purchase at retail price. E.g. 6 purchases = 2 chances.
5. **Closed Auction Charity**: XM has pledged 8 special art prints, uniquely framed and printed on Canvas. Each piece is limited to only 1 production piece in the world. All proceeds from the sale will be donated to Club Rainbow, an organization who provides assistance to children suffering from major chronic and potentially life-threatening illnesses. No country restrictions however please note that shipping fees are borne by winners. Minimum Bid starts at SGD500 per poster, members can place 1 maximum bid per poster at the touch screen counters. Winners will be announced 2 weeks after the event.

**To help with your planning, start reviewing the products available for pre ordering on the next page.**

### IMPORTANT TERMS & CONDITIONS

**Please read carefully as non-compliance can result in your order being delayed or cancelled with your deposit forfeited!**

1. All figures are quoted in SGD, unless otherwise stated.
2. Deposits are only refundable or transferable to another buyer or for another product if XM cancels release of said products. XM Studios will ship or allow collection of the products only to the original buyer. Proxies or representatives will not be entertained.
3. Prestige Member discount for eligible products are valid only for customers who has achieved Prestige status at the time of the PO or deposit collection for said product (not after). It is not retrospective. E.g. Customers achieving Prestige status AFTER paying the PO deposit for product A will be charged the full retail price for product A.
4. Before buying, customer should check and confirm whether the XM product is allowed to be sold and shipped to their mailing address. No freight forwarder or PO Box addresses will be entertained. XM reserves the right to cancel and forfeit any orders whose shipping address are not compliant to our licensed zones.
5. Final release date of this product is subject to delays by manufactory or approval factors.
6. Customers are expected to collect the products and pay any balance remaining within 1 month upon notification of collection. If we do not hear from the customer, a reminder will then be sent and a storage fee of SGD5 per day per product will be imposed. If customer still do not collect nor reply after 30 days (total of 2 months from date of collection notification), XM Studios will deem this as product cancellation and forfeit the deposit.
7. No returns policy. All products sold are strictly non-refundable or exchangeable for other products.
8. Stocks are extremely limited and it is expected that multiple buyers are attempting to buy the same product at the same time (at check out page). Hence, it is possible to encounter stock not available at the moment buyer clicks 'purchase' – this is not system bug. In rare cases where 2 customers have purchased at the exact same moment causing product to be oversold, XM will issue a full refund to affected customers.
9. By proceeding with orders, you have deemed to have read, understood and agreed to our terms.

	SCALE	RETAIL (SGD)	DEPOSIT (SGD)	ES	1PC	2PC
<b>LUCKY DRAW SPECIALS BETWEEN 5 - 10 UNITS EACH ONLY (NOT AVAILABLE AT ORDER COUNTER)</b>						
1	WOLVERINE	1/4	830	300	950	X
2	PHOENIX	1/4	950	300	999	
3	GHOST RIDER - XM Exclusive	1/4	990	300	999	
4	ANTMAN	1/4	800	300	700	
5	HAWKEYE	1/4	800	300	800	
6	HULK	1/4	800	300	500	
<b>LEGACY PRODUCTS - EVENTS RESERVED ALLOCATIONS BETWEEN 10 - 20 UNITS EACH ONLY</b>						
7	THOR	1/4	1050	300	999	
8	SHE HULK	1/4	860	300	850	
9	DR STRANGE	1/4	950	300	999	
10	MEDUSA WITH LOCKJAW	1/4	1050	300	999	
11	ELEKTRA	1/4	860	300	700	
12	KRAVEN	1/4	1050	300	800	
13	MYSTERIO	1/4	890	300	800	
14	SANDMAN	1/4	990	300	700	
15	DARKNESS	1/4	1500	500	700	
16	BOBA FETT	1/4	990	300	MTO	
17	天下无敌 - Ultimate Swordsman	1/4	990	300	388	
18	HX THOR	1/6	399	100	500	
19	HX LOKI	1/6	375	100	500	
20	HX CAP	1/6	375	100	500	
21	HX RED SKULL	1/6	375	100	300	
22	HX IRONMAN MK 50	1/6	430	100	500	
23	HX HULK	1/6	450	100	400	
24	HX BLACK WIDOW	1/6	299	100	300	
25	HX HAWKEYE	1/6	299	100	300	
<b>UPCOMING PRODUCTS - SPECIAL EVENT ALLOCATIONS BETWEEN 50 - 150 UNITS EACH ONLY</b>						
26	SHE THOR	1/4	990	300	600	
27	BETA RAY BILL	1/4	990	300	600	
28	PLANET HULK	1/4	1499	500	999	
29	RED SKULL	1/4	990	300	800	
30	QUICK SILVER	1/4	890	300	600	
31	MOON KNIGHT	1/4	990	300	600	
32	MARY JANE	1/4	1100	300	MTO	
33	IRONMAN CLASSIC	1/4	990	300	999	
34	PUNISHER	1/4	990	300	800	
35	VENOM	1/4	950	300	999	
36	ELECTRO	1/4	950	300	600	
37	BLACK PANTHER	1/4	890	300	800	
38	HULK BUSTER - Event Exclusive	1/4	2500	1000	MTO	X
39	NAMOR	1/4	1050	300	600	
40	IRONFIST	1/4	990	300	800	
41	VULTURE	1/4	990	300	600	
42	CATWOMAN	1/4	1200	300	MTO	
43	KINGPIN	1/4	990	300	600	
44	LIZARD	1/4	950	300	600	
45	XMEN VS SENTINEL	1/6	6000	2000	MTO	
46	CABLE - XM Exclusive	1/4	990	300	999	X
47	WITCHBLADE	1/4	850	300	600	
48	MAGDELENA	1/4	1199	400	600	
49	DARTH VADER SET	1/4	2200	750	MTO	
50	DARTH MAUL	1/4	990	300	MTO	
51	LUKE SKYWALKER	1/4	890	300	MTO	
52	LUKE AND YODA	1/4	990	300	MTO	
53	GENERAL GREVIOUS	1/4	1999	500	MTO	
54	OPTIMUS PRIME	1/10	1799	500	MTO	
55	WEAPON X	1/4	1099	300	MTO	
56	火云邪神 - Shibumi	1/4	990	300	388	
57	HX JUGGERNAUT	1/6	450	100	300	
58	HX FALCON	1/6	375	100	200	
59	HULK BUST 1/4 - XM Exclusive	1/4	250	250	200	X
60	VENOM BUST 1/4 - XM Exclusive	1/4	350	350	200	X
61	Takeya Ogre God Bust - Blue Ver Event Ex	1/3	199	199	299	X
62	Lady Sif	1/4	990	300	MTO	

Add a ✓ in the boxes to indicate your orders (1 or 2 pcs)

**Notes**

- a Items 1-6 are lucky draw specials. Every 3rd purchase = 1 draw chance to purchase at retail price. E.g. 6 purchases = 2 chances.
- b MTO refers to "Made to Order", which means the ES is yet to be confirmed
- c Event exclusive and XM Exclusive items are limited to 1 order per customer. All others limited to 2.
- d XMEN VS SENTINEL Set requires initial Deposit of SGD2000, then another SGD2000 due 2 months from order and finally the last SGD2000 when product is ready to ship